

Press release

The INTER Insurance Group successfully implements the new claim management system from the adesso insurance solutions GmbH

Mannheim, March 14th, 2017 – The project to integrate a new claims management system in the composites sector was successfully completed thanks to the cooperation between the INTER Insurance Group and the adesso insurance solutions GmbH. The complete claim processing is now performed using the new system from insure General Claims.

At the beginning of the project, INTER defined concrete objectives for a future cooperation with adesso insurance solutions. The focus was placed on the integration of a new claims management system into the existing system landscape from INTER. Adesso was able to provide an initial test version already three months before the original milestone was reached. The product implementation of insure General Claims as a claims management system in the accident department occurred shortly thereafter. Thanks to better handling and more comprehensive data as well as user-friendlier operation of the new application, INTER was able to achieve a savings in time of 50 percent for new claims using the new system.

The successful integration of the complete claims system and subsequently a successive go-live for the entire private and commercial divisions, without the automobile division, occurred in a cooperation between INTER and adesso insurance solutions within a short period of time. The commercial liability and property insurance, including technical insurances, was a challenge here.

Klaus Schroth, director of Composite Central Claims Service, stated: "Through the uniform interfaces and the user-friendly operation throughout all divisions, the transition into the new claims system was simple for the users and could be operated immediately without extensive training needed. The ALADIN partial

project Damage was a complete success due to the excellent and friendly cooperation with the adesso colleagues. From my point of view, the project could not have gone more pragmatically and efficiently. A partnership was created that we value and that will surely have a signaling effect for other current ALADIN projects.”

INTER Versicherungsgruppe

The INTER Insurance Group is headed by the INTER Versicherungsverein aG, which is an insurance association supported by its members, who in turn are policyholders from the insurance company belonging to the corporation. The INTER Insurance Group is an independent insurance company that offers a comprehensive assortment of products to private and commercial customers. Special offers are geared specifically to customers from the healthcare and trade sectors. The INTER Versicherungsverein aG primarily performs a holding function for the direct or indirect subsidiaries. Its roots reach back to 1926. The balance sheet total of the INTER Insurance Group amounts to 9,066 million EUR (as of 12/31/2015) including all companies belonging to the group. There are over 1,500 employees working in-office and in the field.

adesso insurance solutions GmbH

adesso insurance solutions GmbH houses the adesso Group's own product portfolio for the insurance market and develops software and services for handling technical business processes on behalf of customers. The company offers compatible standard software products for inventory and claims management, to include all insurance segments, on the in|sure platform and is responsible for their integration into customers' application landscapes. Apart from the core applications for private health, composite and life insurers, the portfolio offers a partner management application (in|sure Partner), a product modeling application (in|sure Product Manager) and a system for software-supported migration (in|sure MIGSuite). For further information please go to: www.adesso-insure.de.

adesso AG

adesso is one of the leading IT service providers in the German-speaking zone and focuses on the core business processes from companies and public administrations with consulting services and individual software development. The adesso strategy is based on three pillars: the employees' profound knowledge of the industry, comprehensive technology expertise and proven methods in the implementation of software projects. The results are superior IT solutions that make companies more competitive.

adesso was founded in Dortmund in 1997 and has over 2,000 employees at fifteen locations. The stock is listed in the regulated market. The most important customers include Allianz, Commerzbank, Hannover Rück, Bosch, Union Investment, Westdeutsche Lotterie, Swisslos, Zurich Versicherung, DEVK, DAK as well as the Acquisition Office of the Federal Ministry of the Interior..

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